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Building the Medical Home: Surveying the Floor Plans

MODERATOR

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SPEAKERS

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Don Klitgaard, MD, is the medical director of the Myrtue Medical Center clinics in Harlan, Iowa, where he has been the physician champion of the practice's participation in the TransforMED National Demonstration Project. This two-year project, sponsored by the American Academy of Family Physicians (AAFP), was designed to support and study the implementation of the medical home model of care in real-world practice settings. Dr. Klitgaard's practice is actively evolving into a patient-centered medical home, having already implemented advanced access scheduling, an electronic health record with e-prescribing, many office process redesigns, and chronic disease management with in-office health coaches and disease registries. Dr. Klitgaard practices full-scope primary care medicine including outpatient, inpatient, emergency room, obstetrical, nursing home, and procedural services. He has served as the new physician member on the AAFP Board of Directors and is currently president of the Iowa Academy of Family Physicians. Dr. Klitgaard graduated from the University of Iowa School of Medicine in 1996 and completed his residency in Lincoln, Nebraska, in 1999.

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Paul Kaye, MD, has been a pediatrician for 30 years and medical director of Hudson River HealthCare (HRHCare) since 1991. HRHCare is a JCAHO-accredited community health center network that serves over 45,000 patients at 14 sites in New York state. Since 1998, HRHCare has been working with the Institute for Healthcare Improvement and the Bureau of Primary Health Care to implement new models of primary care delivery, using health information technology to guide improvements in health outcomes. In 2000, HRHCare became one of the first community health centers in the nation to move to an electronic medical record. In 2007, it received recognition from the National Center on Quality Assurance's Physician Practice Connections program. Dr. Kaye is co-chair of the Pay for Performance and Medical Homes Workgroup of the National Association of Community Health Centers, and a two-time past chair of its Clinical Practice Committee. He is chair of the Clinical Committee of CHCANYS (the Community Health Care Association of New York State). He has served on numerous quality and health information technology advisory groups for both state and federal governments, and was a national faculty member of the Bureau of Primary Health Care's Health Disparities Collaboratives. He currently serves on the Technical Advisory Panel for the Commonwealth Fund's Transforming Safety Net Clinics into Medical Homes project. He is treasurer of THINC RHIO, Inc, a nationally recognized community health information network in the Hudson Valley. Dr. Kaye is a graduate of the State University of New York Upstate Medical Center and did his pediatric residency at University of Wisconsin Hospital in Madison.

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Don Liss, MD, became Aetna's regional medical director in 2004. He oversees a staff of nurses, physicians, and clinical support personnel responsible for promoting the delivery of health care to over 2 million members of Aetna health plans in Pennsylvania, Delaware, Maryland, Virginia, West Virginia, southern New Jersey, and the District of Columbia. Dr. Liss joined Aetna in 1997 as senior medical director for patient management. Previously, he served as senior vice president for medical affairs at Health Partners, a Philadelphia area Medicaid plan, where he was responsible for quality improvement, utilization management, pharmacy, and provider network

contracting. Dr. Liss is board-certified in internal medicine and has held faculty appointments at Temple University School of Medicine, the University of Pennsylvania School of Medicine, and Drexel University College of Medicine. He serves as a member of the Pennsylvania Health Care Cost Containment Council. He is a fellow of the American College of Physicians.

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Kim Davis-Allen is the project manager for Alabama's Together for Quality (TFQ) Project. TFQ is a \$7.6 million dollar transformation grant which will allow the state to create a statewide electronic health record augmented with care management and interoperability among state agencies. In addition to her project management duties, Ms. Davis-Allen has served as the director of Medical Services Division for the past five years. In this role she is responsible for oversight of programs such as physicians, hospitals, prenatal, family planning, dental, etc., that serve approximately 900,000 Medicaid eligibles. Ms. Davis-Allen has worked at the Agency since 1983 and has been responsible for the development and implementation of several managed care initiatives including the Maternity Care Program, BAY Health Plan, and the Patient 1st Program. She holds a BS degree in criminal justice from Auburn University at Montgomery.
