Building the Medical Home: Under Construction in States

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NASHP

- 22 year old non-profit, non-partisan organization

- Academy members
  - Peer-selected group of state health policy leaders
  - No dues—commitment to identify needs and guide work

- Working together across states, branches and agencies to advance, accelerate and implement workable policy solutions that address major health issues
NASHP Medical Home Projects

The Commonwealth Fund: Advancing Medical Homes in Medicaid and SCHIP
- Round I November 2007-April 2009
- Round II May 2009-November 2010

HRSA Bureau of Primary Health Care
- FQHCs in State-led Multi-Payer Medical Home Collaboratives

HRSA Maternal Child Health Bureau
- Improving PCMH Coordination between State Title V & Medicaid
Since 2006, most states have engaged in an effort to advance medical homes in Medicaid and CHIP

31 states with at least one effort that met criteria for analysis

Source: NASHP medical home scan, 2008
Medicaid medical home efforts vary widely

- Most start with sub-populations
  - Children: roots in CSHCN and EPSDT
  - Complex adults or children
- Many plan to go state-wide: “All in”
- Most have legislative or governor support
- Several use state plan amendments or Medicaid waivers
- All delivery systems: FFS, PCCM, MCO
Five Strategies for States

- Forming Key Partnerships
- Defining and Recognizing a Medical Home
- Purchasing and Reimbursement
- Support for Changing Practices
- Measuring Results
Forming Key Partnerships

- Involving providers and consumers
  - community health centers, provider associations, Family Voices
- Working with QI collaboratives
- Collaborating with other state agencies
  - DPH/Title V, DHS, Governor’s Offices
- Partnering with other payers/purchasers
  - State and public employees: WA, OR
  - Multi-payer medical home initiatives
Defining Medical Homes

- AAP: accessible, continuous, comprehensive, family centered, coordinated compassionate, culturally effective

- Joint Principles: personal physician, physician directed, whole person, coordinated / integrated care, quality focus, enhanced access; payment recognizes value: CO (adults), ID, LA (modified), NH, OK, RI

- State-own definitions: CO: (children), MN, NC, OR, WA

*www.aap.org
Recognizing Medical Homes

- NCQA/PPC-PCMH: CO (adults), LA, NH, RI
- State-owned recognition process: CO (child), MN, NC, OK, OR, WA
  - Colorado PCPs: NCQA or annual Medicaid certification
  - Minnesota’s proposed criteria include:
    - Learning collaborative
    - Registry for population management
    - Updated care plans
    - Patient/parent on care teams
  - Oklahoma PCPs use self audit to place in 1 of 3 tiers
  - North Carolina: beneficiary handbooks
Purchasing & Reimbursement

- PMPM / and or lump sum payments (+ FFS)
  - Often risk adjusted
  - Can vary according to medical “homeness”
  - Can support providers & networks
- Additional payments to hire practice staff
- Enhanced visit rates for certain visits
- Pay for performance
- Managed care contracts
- Consumer incentives
Support for Changing Practices

- Provider adoption of good practices
  - Learning collaboratives for practices
  - Practice coaches / TA
- Care coordination: on-site/off-site
- HIT: HIE, registries, EHR, eRx
- Info to practices: performance, individual patient needs/utilization, population data
- Patient engagement
Measuring results

- Louisiana
  - HEDIS
  - ED/hospitalizations rates for ambulatory care sensitive conditions
- New Hampshire
  - Measures consistent with Medicare’s (PQRI) program
- Washington
  - PCP ability: structural measures/adherence to clinical practice guidelines
  - ED/hospitalizations for ambulatory care sensitive conditions
  - Patient experience: parent & patient surveys
- Multi-payer pilots (PA, RI, VT)
  - Clinical outcomes
  - Costs
  - NCQA score
  - Patient/provider satisfaction
For More Information

E-mail: mtakach@nashp.org
www.nashp.org
2008 medical home 50 state scan, webcasts, and issue briefs

June 2009 Products

Report: Building Medical Homes in State Medicaid and SCHIP Programs
(Supported by The Commonwealth Fund)

Report & Webcast: The Role of FQHCs in State-led Multi-payer Medical Home Collaboratives
(Supported by the U.S. Department of Health and Human Services HRSA/BPHC)