

Building the Medical Home: Under Construction in States

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NASHP

- 22 year old non-profit, non-partisan organization
- Academy members
 - Peer-selected group of state health policy leaders
 - No dues—commitment to identify needs and guide work
- Working together across states, branches and agencies to advance, accelerate and implement workable policy solutions that address major health issues

NASHP Medical Home Projects

The Commonwealth Fund: Advancing Medical Homes in Medicaid and SCHIP

- Round I November 2007-April 2009
- Round II May 2009-November 2010

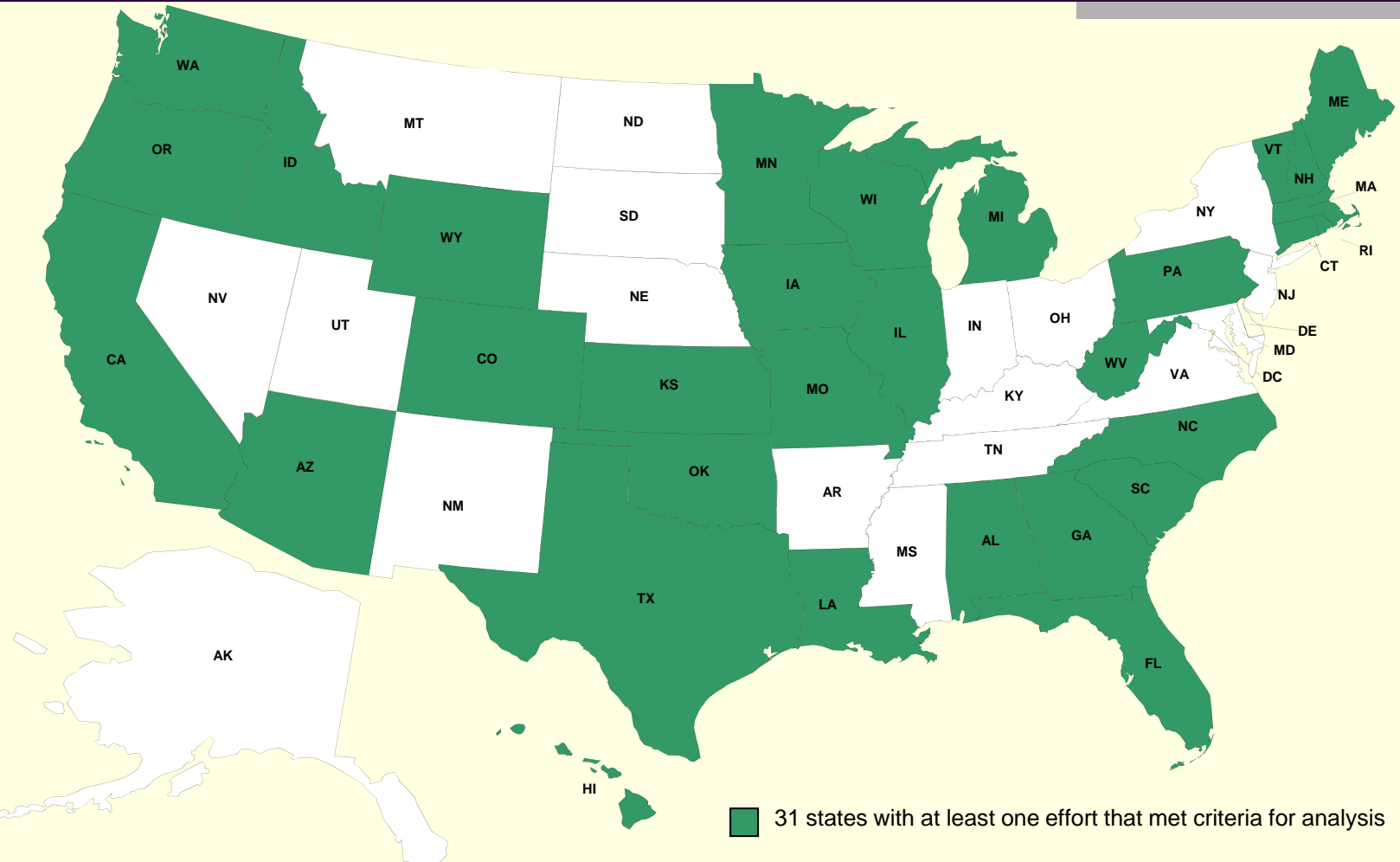
HRSA Bureau of Primary Health Care

- FQHCs in State-led Multi-Payer Medical Home Collaboratives

HRSA Maternal Child Health Bureau

- Improving PCMH Coordination between State Title V & Medicaid

Since 2006, most states have engaged in an effort to advance medical homes in Medicaid and CHIP



Source: NASHP medical home scan, 2008

Medicaid medical home efforts vary widely

- Most start with sub-populations
 - Children: roots in CSHCN and EPSDT
 - Complex adults or children
- Many plan to go state-wide: “All in”
- Most have legislative or governor support
- Several use state plan amendments or Medicaid waivers
- All delivery systems: FFS, PCCM, MCO

Five Strategies for States

- Forming Key Partnerships
- Defining and Recognizing a Medical Home
- Purchasing and Reimbursement
- Support for Changing Practices
- Measuring Results

Forming Key Partnerships



- Involving providers and consumers
 - community health centers, provider associations, Family Voices
- Working with QI collaboratives
- Collaborating with other state agencies
 - DPH/Title V, DHS, Governor's Offices
- Partnering with other payers/purchasers
 - State and public employees: WA, OR
 - Multi-payer medical home initiatives

Defining Medical Homes



- AAP: accessible, continuous, comprehensive, family centered, coordinated compassionate, culturally effective
- Joint Principles: personal physician, physician directed, whole person, coordinated / integrated care, quality focus, enhanced access*; payment recognizes value: CO (adults), ID, LA (modified), NH, OK, RI
- State-own definitions: CO: (children), MN, NC, OR, WA

Recognizing Medical Homes



- NCQA/PPC-PCMH: CO (adults), LA, NH, RI
- State-own recognition process: CO (child), MN, NC, OK, OR, WA
 - Colorado PCPs: NCQA *or* annual Medicaid certification
 - Minnesota's proposed criteria include:
 - Learning collaborative
 - Registry for population management
 - Updated care plans
 - Patient/parent on care teams
 - Oklahoma PCPs use self audit to place in 1 of 3 tiers
 - North Carolina: beneficiary handbooks

Purchasing & Reimbursement



- PMPM / and or lump sum payments (+ FFS)
 - Often risk adjusted
 - Can vary according to medical “homeness”
 - Can support providers & networks
- Additional payments to hire practice staff
- Enhanced visit rates for certain visits
- Pay for performance

- Managed care contracts

- Consumer incentives

Support for Changing Practices



- Provider adoption of good practices
 - Learning collaboratives for practices
 - Practice coaches / TA
- Care coordination: on-site/off-site
- HIT: HIE, registries, EHR, eRx
- Info to practices: performance, individual patient needs/utilization, population data
- Patient engagement



Measuring results

- Louisiana
 - HEDIS
 - ED/hospitalizations rates for ambulatory care sensitive conditions
- New Hampshire
 - Measures consistent with Medicare's (PQRI) program
- Washington
 - PCP ability: structural measures/adherence to clinical practice guidelines
 - ED/hospitalizations for ambulatory care sensitive conditions
 - Patient experience: parent & patient surveys
- Multi-payer pilots (PA, RI, VT)
 - Clinical outcomes
 - Costs
 - NCQA score
 - Patient/provider satisfaction

For More Information

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www.nashp.org

*2008 medical home 50 state scan,
webcasts, and issue briefs*

June 2009 Products

Report: *Building Medical Homes in State Medicaid and SCHIP Programs*

(Supported by The Commonwealth Fund)

Report & Webcast: *The Role of FQHCs in State-led Multi-payer Medical Home Collaboratives*

(Supported by the U.S. Department of Health and Human Services HRSA/BPHC)