Incorporating Patient Perspectives in Measuring Quality and Value

Donna R Cryer, JD
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Facilitating Quality & Value-Focused Process

Define

Innovate
Create

Measure
Incentivize
Developing Measurement and Reimbursement Infrastructures That Support Optimal Patient Experiences and Outcomes
### Fully Incorporating Patient Perspectives in Multi-Stakeholder Collaborations

<table>
<thead>
<tr>
<th>Role</th>
<th>Patient, patient advocate, patient advocacy organization</th>
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</thead>
<tbody>
<tr>
<td>Point in Patient Journey</td>
<td>Newly diagnosed, in treatment, experienced</td>
</tr>
<tr>
<td>Patient Activation Level</td>
<td>1-4, Preference and/or capacity for engagement</td>
</tr>
<tr>
<td>Social Determinants of Health</td>
<td>Education, Literacy, Numeracy, Language, Financial</td>
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</tbody>
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