“Wraparound Milwaukee’s Care Management Entity—A Model for Creating Effective Service Delivery For Children With Serious Emotional and Mental health Needs and Their Families”

December 16, 2011
Washington, D.C.

Presented By:
Bruce Kamradt, Director,
Wraparounnd Milwaukee
What is Wraparound Milwaukee

- A publically operated system of care organized to provide comprehensive behavioral health services and supports to children and adolescents with serious emotional and mental health needs and their families
- It is organized as a special care management entity under the 1915a provisions of the Social Security Act, which allows it to function as a type of HMO for a distinct Medicaid population (SED youth) within a specific geographical area (Milwaukee County)
Specific Populations Wraparound
Milwaukee Serves

- Youth with a DSM-IV diagnosis
- Served in two or more child serving systems i.e. Child Welfare, Juvenile Justice, Mental Health, Special Ed
- Chronic condition likely to require services for a year or more
- Youth at imminent risk of placement in a residential treatment center, psychiatric hospital or juvenile correctional facility
- 1400 youth/families served annually
Unique Features of Wraparound Milwaukee

- Strength-based, family directed and highly individualized care approach
- Care Coordinators work to help “wrap” services around needs of family
- Highly collaborative – “One Care Plan” is developed across child serving systems
- Funds to operate system are pooled across child serving agencies - $47 million
- Wraparound Milwaukee is the single payor of care for all youth
- 24/7 Mobile Crisis Response Team
Unique Features of Wraparound Milwaukee – cont’d

- Very comprehensive “Benefit Plan” offering over 70 different mental health and support services delivered by a network of 200 providers
- All providers are linked on one information system and electronic health record
- Family and educational advocates partner with and support families
- Uses performance-based contracting for care coordination (case management) and other services
How We Pool Funds

- **CHILD WELFARE**
  Funds thru Case Rate
  (Budget for Institutional Care for Chips Children)
  - 10.0M

- **JUVENILE JUSTICE**
  (Funds Budgeted for Residential Treatment and Juvenile Corrections Placements)
  - 10.0M

- **MEDICAID CAPITATION**
  (1843 per Month per Enrollee)
  - 19.5M

- **MENTAL HEALTH**
  - CRISIS BILLING
  - BLOCK GRANT
  - HMO COMMERCIAL INSUR
  - 7.5 M

**WRAPAROUND MILWAUKEE CARE MANAGEMENT ORGANIZATION (CMO)**
- 47.0 M

**CARE COORDINATION**

**CHILD AND FAMILY TEAM**

**PLAN OF CARE**

**PROVIDER NETWORK**
- 210 Providers
- 80 Services
Wraparound Milwaukee’s Comprehensive Service Array

Behavioral & Clinical Services
- Crisis intervention
- Individual therapy
- Intensive in-home therapy
- Evaluation
- Substance abuse therapy – individual and group
- Medication management
- Day treatment
- Special therapy i.e. behavioral management team

Placement Services
- Acute hospitalization
- Foster home and treatment foster home
- Group home care
- Residential treatment
- Crisis/residential, group care, treatment foster care
- Supported independent living

Other Supportive
- Camps
- After school
- Suspension accountability
- Transportation
- Interpretive services
- Equine therapy
- Consultation with other professionals

Supportive Services
- Mentors
- Crisis 1:1 stabilizer
- Tutor
- Parent/family aide
- Life coach – independent living
- Employment preparation and placement
- Job – internship
- Other

Respite
- Crisis/planned respite
- Residential respite

Service Coordination
- Care Coordination

Discretionary
- Flex Funds
- Clothing
- Food/groceries
- Housing assistance
- Child care
- Furniture, appliances
- YMCA membership
- Educational expenses
Outcomes for Wraparound Milwaukee

- Financial – average cost per month for a child in Wraparound Milwaukee is $3700 versus nearly $9000 per month in a DOC correctional facility, over $9000 per month in a RCCCY and over $10,000 for a 7 day stay in a psychiatric hospital.
- Programmatically – average Milwaukee County population in RCCCY dropped from 375 to 90 youth; large drop in DOC population resulting in closure of two state facilities, reduction in psychiatric inpatient beds from over 250 to 50 beds.
- Clinically – improved functioning of youth at home and in school based on CBCL (Achenbach) administered at enrollment and discharge.
- Recidivism – most recent study of 669 delinquent youth enrolled in Wraparound Milwaukee for a period of 15 months showed a 15.2% rate of reoffending. Among 210 “high risk youth” i.e. juvenile sex offenders, etc. the rate was even lower at 6.7%.
- Child Permanency – 75% of youth were in permanent setting with parent, relative, adoptive resource or subsidized guardianship.