

**“Wraparound Milwaukee’s Care
Management Entity—A Model for
Creating Effective Service Delivery For
Children With Serious Emotional and
Mental health Needs and Their Families”**


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Presented By:

**Bruce Kamradt, Director,
Wraparound Milwaukee**





What is Wraparound Milwaukee

- A publically operated system of care organized to provide comprehensive behavioral health services and supports to children and adolescents with serious emotional and mental health needs and their families
 - It is organized as a special care management entity under the 1915a provisions of the Social Security Act, which allows it to function as a type of HMO for a distinct Medicaid population (SED youth) within a specific geographical area (Milwaukee County)
 - 2009 Winner of Harvard University – Kennedy School of Government as “Best Innovation in American Government”
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Specific Populations Wraparound Milwaukee Serves

- Youth with a DSM-IV diagnosis
 - Served in two or more child serving systems i.e. Child Welfare, Juvenile Justice, Mental Health, Special Ed
 - Chronic condition likely to require services for a year or more
 - Youth at imminent risk of placement in a residential treatment center, psychiatric hospital or juvenile correctional facility
 - 1400 youth/families served annually
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Unique Features of Wraparound Milwaukee

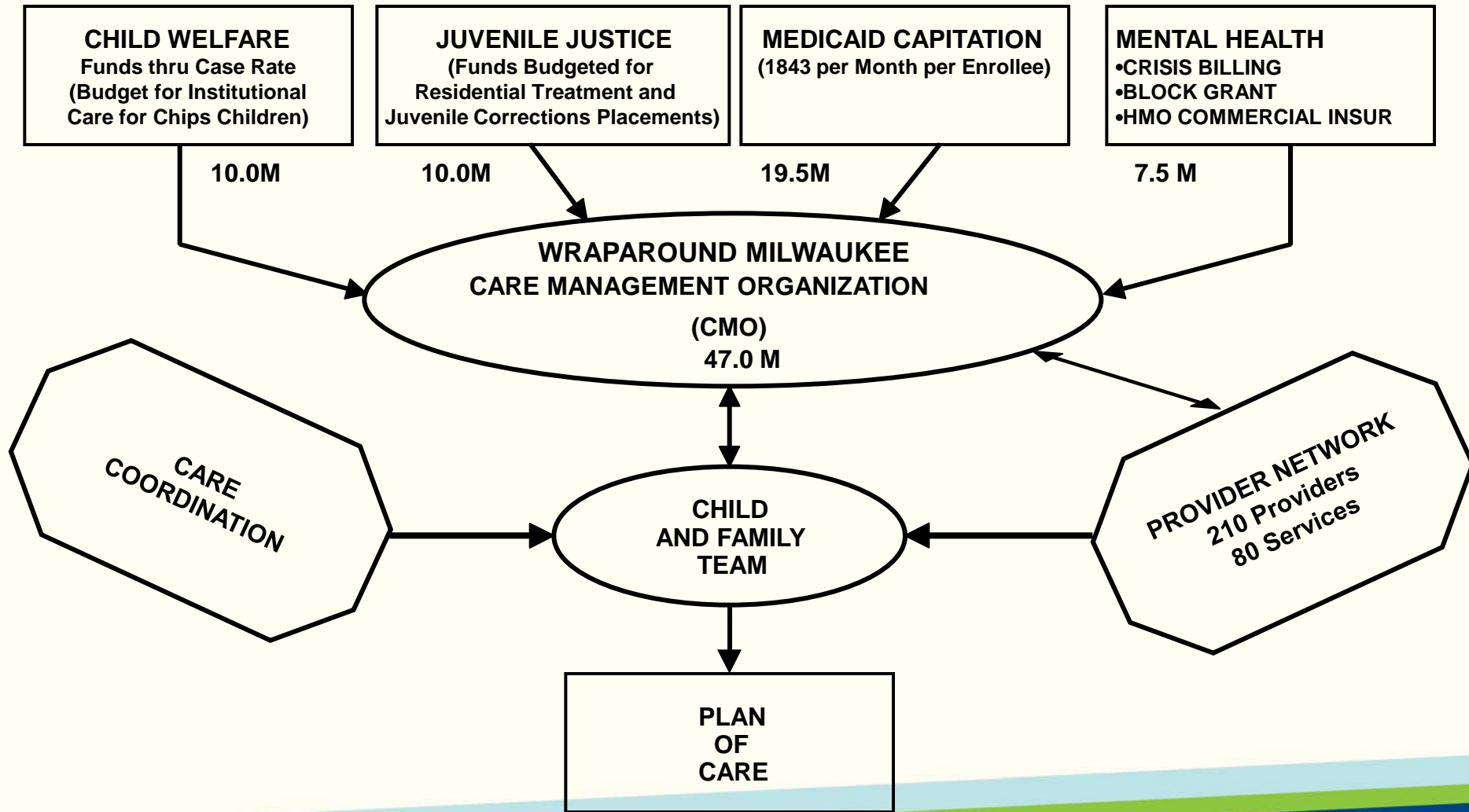
- Strength-based, family directed and highly individualized care approach
 - Care Coordinators work to help “wrap” services around needs of family
 - Highly collaborative – “One Care Plan” is developed across child serving systems
 - Funds to operate system are pooled across child serving agencies - \$47 million
 - Wraparound Milwaukee is the single payor of care for all youth
 - 24/7 Mobile Crisis Response Team
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Unique Features of Wraparound Milwaukee – cont'd

- Very comprehensive “Benefit Plan” offering over 70 different mental health and support services delivered by a network of 200 providers
 - All providers are linked on one information system and electronic health record
 - Family and educational advocates partner with and support families
 - Uses performance-based contracting for care coordination (case management) and other services
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How We Pool Funds



Wraparound Milwaukee's Comprehensive Service Array

Behavioral & Clinical Services

- Crisis intervention
- Individual therapy
- Intensive in-home therapy
- Evaluation
- Substance abuse therapy – individual and group
- Medication management
- Day treatment
- Special therapy i.e. behavioral management team

Placement Services

- Acute hospitalization
- Foster home and treatment foster home
- Group home care
- Residential treatment
- Crisis/residential, group care, treatment foster care
- Supported independent living

Other Supportive

- Camps
- After school
- Suspension accountability
- Transportation
- Interpretive services
- Equine therapy
- Consultation with other professionals

Supportive Services

- Mentors
- Crisis 1:1 stabilizer
- Tutor
- Parent/family aide
- Life coach – independent living
- Employment preparation and placement
- Job – internship
- Other

Respite


- Crisis/planned respite
- Residential respite

Service Coordination

- Care Coordination

Discretionary

- Flex Funds
- Clothing
- Food/groceries
- Housing assistance
- Child care
- Furniture, appliances
- YMCA membership
- Educational expenses



Outcomes for Wraparound Milwaukee

- Financial – average cost per month for a child in Wraparound Milwaukee is \$3700 versus nearly \$9000 per month in a DOC correctional facility, over \$9000 per month in a RCCCY and over \$10,000 for a 7 day stay in a psychiatric hospital
 - Programmatically – average Milwaukee County population in RCCCY dropped from 375 to 90 youth; large drop in DOC population resulting in closure of two state facilities, reduction in psychiatric inpatient beds from over 250 to 50 beds
 - Clinically – improved functioning of youth at home and in school based on CBCL (Achenbach) administered at enrollment and discharge
 - Recidivism – most recent study of 669 delinquent youth enrolled in Wraparound Milwaukee for a period of 15 months showed a 15.2% rate of reoffending. Among 210 “high risk youth” i.e. juvenile sex offenders, etc. the rate was even lower at 6.7%
 - Child Permanency – 75% of youth were in permanent setting with parent, relative, adoptive resource or subsidized guardianship
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